

# LOCAL AUTHORITIES' RESPONSIVENESS

Impact indicator, Outcome indicator

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## Indicator Phrasing

**English:** % of issues officially raised in [specify the type of event or process] by the local civil society representatives that were fully addressed by the local authorities

**French:** % de questions soulevées dans [précisez le type d'événement/de processus] par les représentants locaux de la société civile qui ont été pleinement traitées par les autorités locale

**Portuguese:** % de questões levantadas oficialmente em [especifique o tipo de evento ou processo] pelos representantes locais da sociedade civil que foram totalmente abordadas pelas autoridades

**Czech:** % záležitostí oficiálně vznesených zástupci občanské společnosti během [určete typ události nebo procesu], které byly místními autoritami plně vyřešeny

## What is its purpose?

The indicator measures the extent to which local authorities address the requests and issues raised by formal or informal civil society representatives during public consultations and other events.

## How to Collect and Analyse the Required Data

Determine the indicator's value by using the following methodology:

1) **Define the criteria** for deciding which “issues” will be included in your survey, such as:

> **the time period** (recently raised issues or issues which could not be addressed by the time of the survey should not be included)

> **feasibility and appropriateness** (issues which the authorities cannot address due to their limited resources, capacity or mandate should not be included)

> **type of requests** (consider limiting the scope to certain types of social, economic, environmental or governance-related priorities)

2) **Conduct key informant interviews** with the local authorities, civil society representatives and other influential citizens to identify which issues were raised during the given time period. Alternatively, if you focus on specific events (for example, bi-annual public consultations), review their minutes or ask your staff to attend them and make records.

3) **Calculate the indicator's value** by dividing the number of issues which were raised, met your criteria and were fully addressed by the total number of raised issues meeting your criteria and multiplying the result by 100.