

## REFERRALS' EFFECTIVENESS

Outcome indicator, Output indicator

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### Indicator Phrasing

**English:** % of referred children who arrived for treatment

**French:** % d'enfants référés qui sont arrivés pour un traitement

**Spanish:** % de niños derivados que llegaron a recibir tratamiento

**Portuguese:** % de crianças encaminhadas que chegaram para tratamento

**Czech:** % dětí zasláných k léčbě, které dorazily do zdravotního střediska

### What is its purpose?

This indicator measures the proportion of children who were (based on low MUAC/ oedema during mass screening) referred for treatment to a health facility and arrived for the treatment. It is useful for evaluating the access to and acceptance of the programme by the caregivers.

### How to Collect and Analyse the Required Data

Determine the indicator's value by using the following methodology:

- 1) Define the **reference period** (for example, three months starting from 1<sup>st</sup> April until 30<sup>th</sup> June).
- 2) Ensure that your program's **monitoring system records two types of information:**
  - > number of children who were **referred** by a health worker/ volunteer for treatment at a health facility (based on low MUAC / oedema identified during mass screening)
  - > number of children who **arrived** to a health facility due to being referred by a health worker/ volunteer (include those who were admitted as well as those who were not)

Usually, community health volunteers **use a double slip referral** where the caregivers of each referred child is being given a referral slip and the volunteer keeps the other slip. At the end of the month/screening, the supervisors compare the slips – how many were given to the caregivers and how many were given by the caregivers to the health facility workers.

- 3) To **calculate the indicator's value**, divide the number of children who arrived by the number of

children who were referred. Multiply the result by 100 to convert it to a percentage.

## Disaggregate by

[Disaggregate](#) the data by a health facility (catchment area) and gender.