

INCLUSION OF VULNERABLE GROUPS

Indicator Phrasing

English: % of members of the targeted communities who report that the most vulnerable and in-need population receives assistance

French: % des membres des communautés ciblées qui déclarent que la population la plus vulnérable et la plus démunie reçoit une forme d'assistance

Portuguese: % de membros das comunidades-alvo que reporta que a população mais vulnerável e que mais precisa recebe assistência

Czech: % členů cílových komunit, kteří uvádějí, že nejzranitelnější a nejpotřebnější obyvatelstvo dostává pomoc

What is its purpose?

This indicator measures whether the members of targeted communities view the delivered assistance as needs-based and whether the most vulnerable groups within the community can access assistance. The indicator is only relevant in contexts where people are likely to know whether other community members receive assistance.

How to Collect and Analyse the Required Data

Determine the indicator's value by using the following methodology:

1) **Design a [representative sample](#)** of the members of the targeted communities. Ensure that the sample adequately represents the community subgroups (in terms of gender, age, disability, and other relevant criteria).

2) **Collect the following data:**

Q1: *Do you think the most vulnerable members of your community do or do not receive [specify the assistance]?*

A1: receive / do not receive / doesn't know

If the answer is "do not receive", collect the following data:

Q2: *Which vulnerable members do not receive assistance?*

Q3: *Why do you think they are not receiving assistance? Do they face any specific barriers?*

Q4: *What can an organization do to ensure they receive the assistance?*

3) To **calculate the indicator's value**, divide the number of respondents who think that vulnerable community members do not receive assistance by the total number of surveyed respondents (exclude those who did not know). Multiply the result by 100 to convert it to a percentage.

Disaggregate by

[Disaggregate](#) the data by the respondent's gender and belonging to any of the vulnerable groups.

Important Comments

1) The data presented by this indicator is based on people's opinions, not on an actual assessment of the extent to which vulnerable community members receive assistance. Therefore, **the actual value of the indicator should be taken with some reservation**. Its main benefit is that it enables an organization to identify potential gaps in how it 1) targets the people who receive assistance; and 2) communicates who receives the assistance (i.e. the answers to Q2, Q3, and Q4 might be more important than the actual value of the indicator).

2) Note that different community members may have different perceptions of vulnerability. Therefore, it can be helpful to **include specific prompts and examples**, such as of women, older people, people with disabilities, and relevant minority groups. Ensure that such examples are provided neutrally, so they do not lead the respondent to a biased answer.